

SDI Online Tutorial: Physician/Practitioner Representative Certification

New Online Services

Services have been enhanced and automated. You can now file a claim for Disability Insurance and Paid Family Leave online, submit forms online, and view claim information online. To register, visit:



New! SDI Online

New! SDI Online En Español

New!Troubleshooting: Accessing SDI Online

Previously registered with SDI Online?

If you have previously registered with SDI Online and want to log in to your account, visit:

SDI Online Login

SDI Omine Login En Español

Disability Insurance

- How to File a DI Claim
- DI Eligibility
- DI Program Information
- DI Benefit Amounts
- New! SDI Online

More Disability Insurance Information

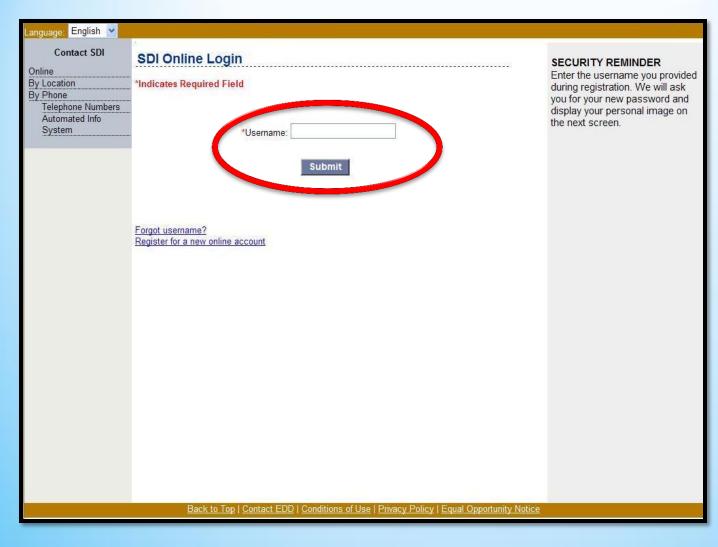
Paid Family Leave

- How to File a PFL Claim
- PFL Eligibility
- PFL Program Information
- PFL Benefit Amounts
- New! SDI Online

More Paid Family Leave Information

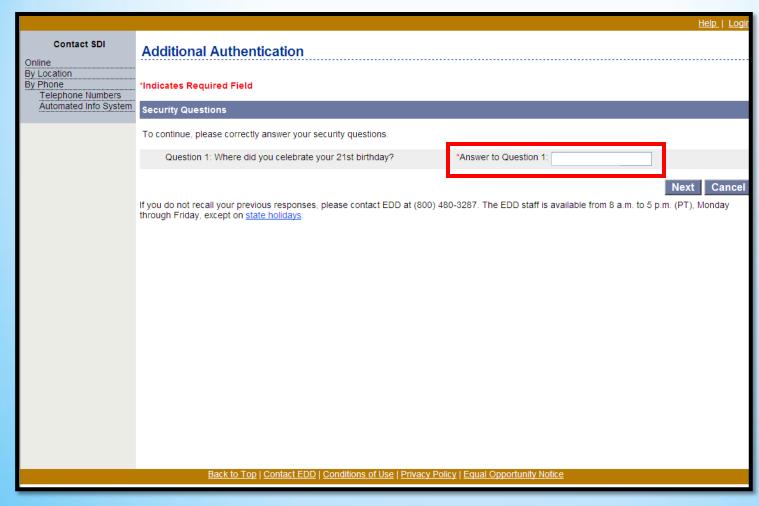
To access SDI Online accounts:

- Go to <u>www.edd.ca.gov</u>.
- · Select Disability.
- Select the SDI Online Login hyperlink.
- Log in with the previously created Username and Password (user may be asked to answer security questions).



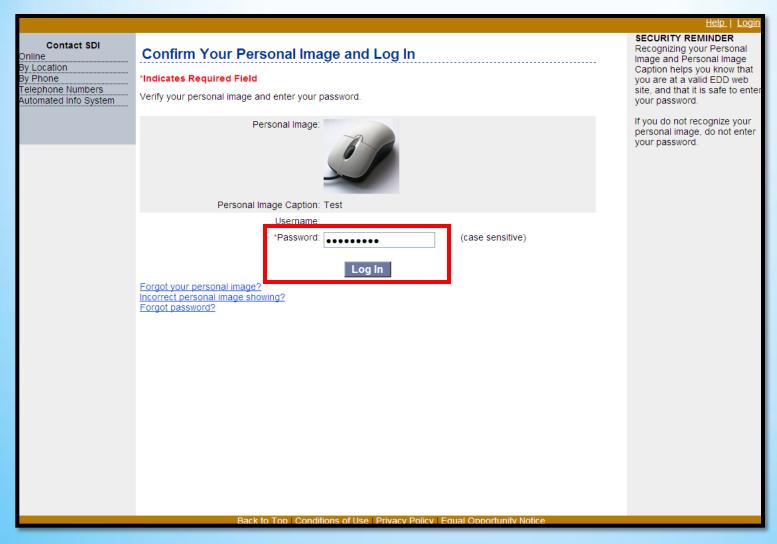
On the **SDI Online Login** page:

Enter your
 Username and
 select the Submit
 button to be taken to
 the Home screen.



In some instances, a claimant may be asked to respond to the security questions established when creating the account.

Type the answer to the security question and select **Next**.



Confirm the Personal Image and enter your Password, then select **Log In**.

Note: The
Personal Image
helps identify that
the user has
entered the
correct
Username on the
previous screen.

Choose Physician/Practitioner

Physician/Practitioner Representative Choose Physician/Practitioner

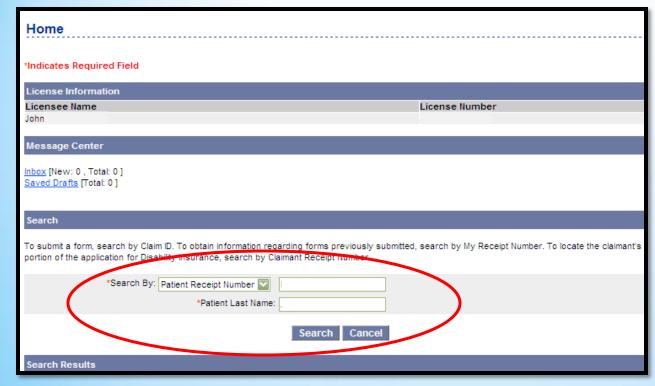
You are authorized to perform work in the State Disability Insurance (SDI) Online system for the physician/practitioner(s) listed below. Please select the physician/practitioner for which you wish to perform work. You may only perform work for one physician/practitioner per log in. You will need to log out to select a different physician/practitioner.

Physician/Practitioner		New Action Required	Total Action Required	Saved Drafts
CATHERINE)	1	3	2
<u>rena</u>		4	4	0

At the **Home** page select the Physician/Practitioner link you wish to access.

A Physician/Practitioner Representative selects only one Physician/Practitioner at a time.

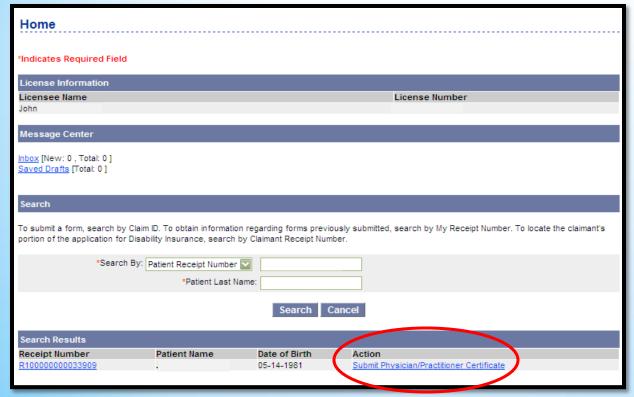
A Physician/Practitioner Representative may switch to a different Physician/Practitioner account by selecting **Home** from the Main Menu and selecting **Choose Physician/Practitioner**.



At the **Home Page** under the **Search** section the user can:

- Search by "Claim ID" to view forms to be submitted.
- Search by "My Receipt Number" to view the form submitted by the user.
- Search by "Patient Receipt Number" to submit a DE 2501 Part B Initial Claim form -
 - In order to submit the DE 2501 Part B online, the claimant must have submitted the DE 2501 Part A – Claimant Statement.
 - The user will need the claimant's submission Receipt Number.
- The user must also enter the claimants "Last Name" to begin their search.

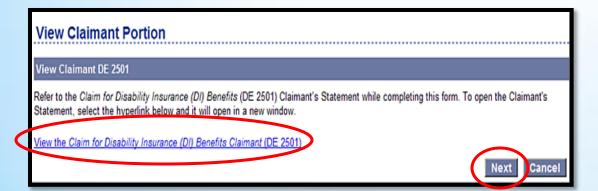
A Physician/Practitioner Representative can prepare and submit any claim forms.



After the **Search Results** are populated:

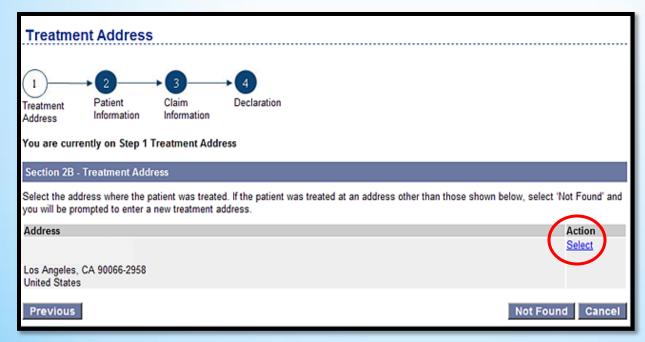
- Verify the information matches the claimant's records.
- Select the Submit
 Physician/Practitioner
 Certificate link under the Action column.

If the Certificate is already submitted by another user (i.e., Physician/Practitioner Representative) the "Submit Physician/Practitioner Certificate" link will not be available.



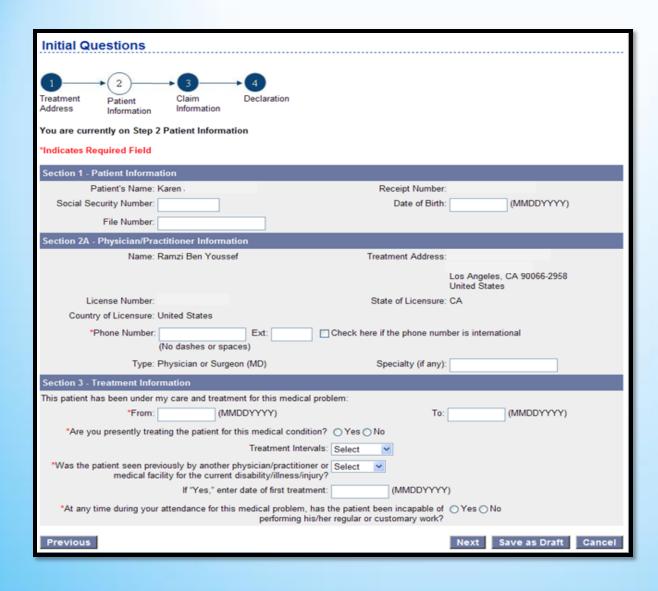
Users can view the claimants portion of the DE 2501 form by selecting View the Claim for Disability (DI) Benefits Claimant hyperlink.

Select **Next**, to begin the completion of the form.



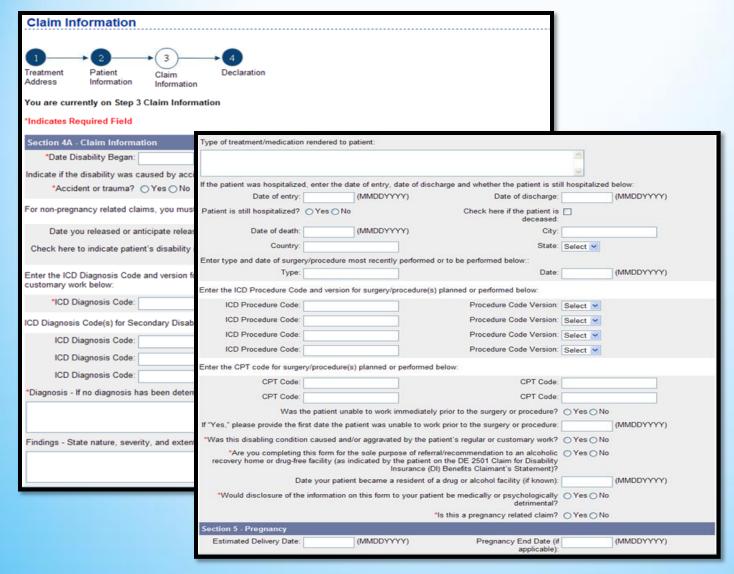
Verify and select the **Treatment Address** of where the patient is being treated.

Tip: If the treatment address for the patient is not displayed the user can select the **Not Found** button to add a treatment address.

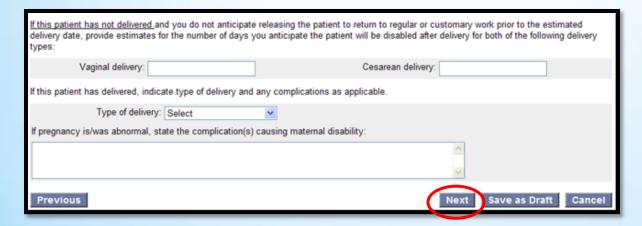


Complete the Patient Information section and select **Next**.

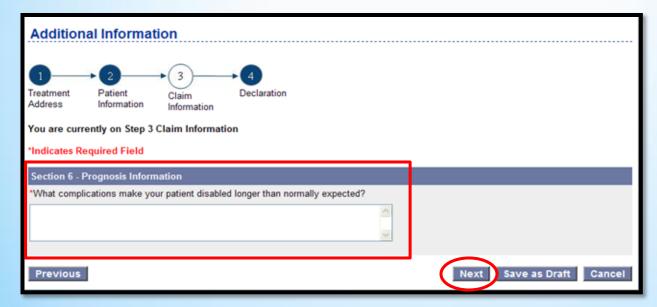
Mandatory fields are marked with a red asterisk.



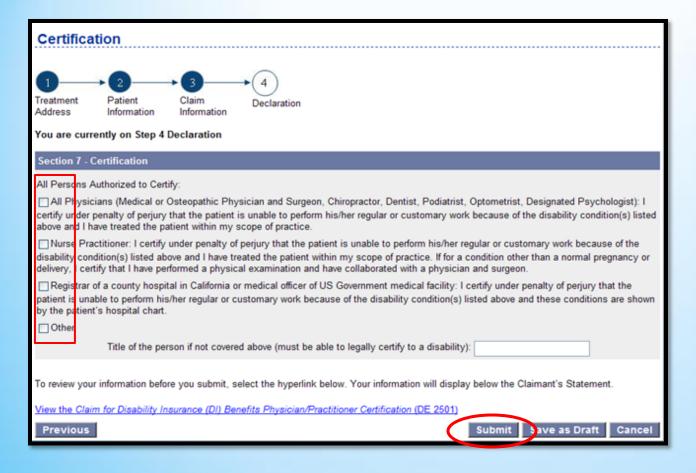
Complete applicable patient information including all mandatory fields and scroll to the bottom of the page.



Complete the applicable information and select **Next**.



Enter Prognosis
Information and select
Next.



Select the appropriate box to complete certification then select **Submit** to finalize the process.

Confirmation

Confirmation

Please print this page for your records. If a printer is unavailable at this time, please record the Form Receipt Number below. The Form Receipt Number is required to retrieve a copy of the Claim for Disability Insurance (DI) Benefits (DE 2501). You will not be able to access your confirmation page and Form Receipt Number after this window is closed.

Form Receipt Number: R10000000035344

Once the form is submitted, the user will be taken to the **Confirmation** screen to get a Form Receipt Number.

Selecting the Form
Receipt Number link
will open up a PDF
printer-friendly view of
the information that is
submitted.

Visit www.edd.ca.gov for more information about State Disability Insurance.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling 1-800-480-3287 (voice), or TTY 1-800-563-2441.